

Work Experience

IT Consultant - Randstad

 Developed and optimized import/export packages, achieving a 96% quality rating and ranking in the top five for speed in the office.

B-driver - Postnord

• Delivered top-tier customer service, achieving a 98% satisfaction rate through effective issue resolution and targeted benefit communication.

• Supervised a team of 20+ drivers.

Logistics - Mediamarkt

• Implemented a new inventory management system that improved stock accuracy by 30% and reduced stock discrepancies by 40%.

Computer Technician - Elgiganten

• Created automation tools and software to automate some of the most frequent issues resulting in a 40% reduction in troubleshooting time.

Greenkeeper - Lindö Hotell och Konferens

• Maintained the golf course. Assisted end customers with questions and equipment solutions.

Internship

Game Designer - MDA Digital

• Collaborated with senior designers to develop and refine game mechanics, resulting in a 25% increase in user engagement during beta testing.

 Assisted in creating level designs for a VR-FPS game, contributing to a 10% improvement in player retention rates.

• Map Creation: Created a level inspired by Afghanistan's mountainous terrain, including a central dried-out lake bed and a fortified village, which offered varied gameplay experiences and was tested with 14 users.

 Transformed player engagement by introducing tactical movement mechanics, resulting in a 40% increase in user retention and a 25% rise in positive user reviews during the internship.

Education

Master of Science - Södertörn's Univsity Media Technology - User Experience and Interactive Media Design

Aug 2022 - June 2024

Aug 2019 - June 2022

Bachelor of Science - Södertörn's University Media Technology - Game's Program - Game Design and Scripting

Skills

Research

Affinity Diagram, Competitive Analysis, Journey Mapping, Observations, Personas, Stakeholder Interviews, Storyboard, Survey, SWOT Analysis, User Interviews, User Scenarios, User Stories, **Qualitative Analysis, Quantitative Analysis**

Tools

Interface Design - Figma Project Management - Miro, Jira Data Analysis - Orange, Google Analytics, Hotjar

Design and Testing

A/B Testing, Design Thinking, Prototyping, Rapid Prototyping Storytelling, Usability Testing, Wireframing, Wizard of Oz

Web and App Development HTML, CSS, JavaScript, Scrum

Game Development

Swedish - Native

Game Engines - Unity, Unreal Engine C#, C++, Scrum

Languages

English - Advanced

070 - 840 13 37 www.sellgrenjulius.com mail@sellgrenjulius.se Stockholm

Feb 2023 - Jan 2024

Oct 2021 - Present

Aug 2018 - June 2019

June 2018 - Aug 2018

June 2016 - June 2018

Jan 2022 - May 2022